

## ANGLIA WATER

### Your toilet is not a rubbish bin!

**It is estimated that more than two-thirds of all blockages contain disposable items.**

It's amazing the sort of things people flush down the toilet, often treating it as an alternative waste bin and unaware they could be creating blockages further down the pipe.

### Dos and don'ts

**Don't flush rags, cotton wool, sanitary products, condoms, nappies, plastic or similar materials down the toilet:**

- Put this waste in the bin.
- Medical items like needles and syringes should be placed in special Sharps bins.

### All blocked up!

If you think a sewer is blocked, please call us on **08457 145 145**.

We will arrange to visit and identify if the problem is in the public sewer (owned by Anglian Water) or in your drain or 'private' sewer:

- If the blockage is in the public sewer, Anglian Water will clear the pipe free of charge.
- If the blockage is in your drain or private sewer, you should contact a plumber or independent clearing service specialist to carry out the work at your own cost.